

Become a CiCi Test Volunteer



The little powerhouse
to support your career

Thank you for showing an interest in this prototype careers support chatbot: “CiCi”. We are currently recruiting test volunteers – our only requirements are that you are over 18, based in or near Derby, Bristol or Newcastle, and have some questions about your career or getting a job that you would like to explore!

We would really like you to test out CiCi for us in its early development phase and to let us know what you think. This is important as we want to make this work for adults who need information and advice to help decide the next stage of their career.

By taking part in this trial you can help improve CiCi to help others and in return we guarantee the first 100 volunteers an online voucher worth £10

So, what can CiCi do for you? CiCi :

- Will be a friend who you can ask for information and advice to help you make career decisions
- Will show you what the local labour market looks like – where is the job growth; what are the wages/salaries in these jobs; what skills are needed.
- Will help you think about what new skills you might need.
- Will identify where you can get training to get new skills and advance your career.
- Will identify where are the local job vacancies you can apply for.
- Will help you find tools and services that suggest other careers you might not have considered that may suit you.
- Will direct you to a careers adviser or careers service if speaking to a professional adviser is what you need
- Will keep a record of the “chat” you have had and the information you have provided so that – if you request it - CiCi can pass the details onto a careers adviser to help them to help you further.
- Will be there for you in the future -24/7 - if you ever need help again.

How can you help us to develop the CiCi prototype into a full tool? You can:

- Test out the CiCi prototype to see how easy or difficult it is to use. **Remember:** this is work in progress not the finished career chatbot!
- Ask all sorts of questions to see if CiCi has the answers. If not tell us – that is exactly what we need to know so we can programme CiCi to answer more questions.
- Tell us what CiCi does not do, that you would like it to do.
- Tell us what CiCi can do better as well as what it already does well.
- Tell us if you would recommend CiCi to a friend.

Thank you for your interest. If after reading this you are still interested in becoming a test volunteer for our testing in November/December 2020, please sign up by 16 November at: <https://dmhassociates.org/careerchat>